

Village of Pingree Grove
2024 Bi-Monthly Water/Sewer Utility Billing Schedule

- Water consumption **meters are read** at the end of **even-numbered months** (Feb, Apr, Jun, Aug, Oct, Dec)
- Utility **bills are mailed** during the first week of **odd-numbered months** (Jan, Mar, May, Jul, Sep, Nov)
- Utility bill **payments are due** on the 1st day of **even-numbered months**, or first business day following (Feb, Apr, Jun, Aug, Oct, Dec)

10% Penalty Applied

Meter Read Date	Service Dates	Utility Bill Mail Date	Payment Due Date	Late Notice/Penalty Date
Thursday, December 28, 2023	Nov 1 - Dec 31	Friday, January 05, 2024	Thursday, February 01, 2024	Monday, February 05, 2024
Thursday, February 29, 2024	Jan 1 - Feb 29	Tuesday, March 05, 2024	Monday, April 01, 2024	Wednesday, April 03, 2024
Tuesday, April 30, 2024	Mar 1 - Apr 30	Friday, May 03, 2024	Saturday, June 01, 2024	Wednesday, June 05, 2024
Friday, June 28, 2024	May 1 - June 30	Wednesday, July 03, 2024	Thursday, August 01, 2024	Monday, August 05, 2024
Friday, August 30, 2024	July 1 - Aug 31	Thursday, September 05, 2024	Tuesday, October 01, 2024	Thursday, October 03, 2024
Thursday, October 31, 2024	Sept 1 - Oct 31	Tuesday, November 05, 2024	Sunday, December 01, 2024	Wednesday, December 04, 2024
Monday, December 30, 2024	Nov 1 - Dec 31	Monday, January 06, 2025	Saturday, February 01, 2025	Wednesday, February 05, 2025

Although the Village will make every effort to maintain the above schedule, dates are subject to change for reasons beyond our control.

Utility Bill Notice of Payment Due

1. Bi-monthly utility bills mailed/emailed to each account indicating the dollar amount and date due for water consumption during the previous two-month period.
2. Late notices will be mailed to accounts with remaining unpaid balance, which will include the addition of a late fee equaling 10% of the original account balance.
3. A "green tag" will be issued to accounts remaining unpaid, warning of water shut-off if payment not made by final due date. If service is disconnected, a \$75.00 restoration fee will apply. Payment in full is required prior to service being restored.

Payment Options <https://www.villageofpingreegrove.org/532/Payment-Options>

- In-person at the Municipal Center, 555 Reinking Rd., Pingree Grove, IL 60140 - Hours 8:00 am - 4:30 pm. by cash, check, credit card (3% service fee by credit card)
- 24-Hour Secured Payment Drop Box located in the Municipal Center parking lot.
- By Phone - Point & Pay 1-844-904-2281 - pay by electronic check (flat fee of \$1.50) or credit card (3% service fee). You will need access to your account number.
- Village on-line payment portal - <https://bsaonline.com/OnlinePayment/OnlinePaymentSearch?PaymentApplicationType=10&uid=2790>. You will need access to your account number and PIN located at the top right corner of your utility bill.