



PINGREE GROVE POLICE DEPARTMENT

ONE POLICE PLAZA, PINGREE GROVE, IL 60140

Non-Emergency Dispatch 630-232-8400

Shawn F. Beane
Chief of Police

NOTICE TO VISITORS ON THE HANDLING OF CALLS FOR SERVICE

The Pingree Grove Police Department is implementing additional health and safety precautions to help protect our residents and employees from the community spread of the coronavirus (COVID-19). The following police protocol will go into effect on Wednesday, March 18th at 7:00 am and will remain in effect until further notice:

WHEN IN DOUBT, CALL 911

Emergency Calls Dial (9-1-1)

- **Pingree Grove Police will be responding to high priority/emergency calls including, but not limited to:**
 - Any violent crimes or crimes against persons
 - Motor vehicle crashes involving injuries or lane blockage
 - A battery or domestic related incident either in progress or where the suspect or offender is still on scene
 - Burglaries where evidentiary items need to be collected or the crime scene needs to be processed
 - Crime in progress or life-threatening situation

Non-Emergency Calls for Service Dial (630-232-8400)

- **Non-Emergency calls will be responded to with phone contact from the responding officer. This includes non-emergencies, delayed calls for service, informational property crimes, accidents not involving injury or lane blockage and ordinance violations. A police officer will drive to your location and contact you from a cell phone to generate a police report over the telephone for you. Please follow the officer's directions so than he can assist with the situation. PLEASE, DO NOT go outside to discuss the matter with the officer unless directed to do so by the officer.**

PLEASE advise the dispatch center of the following, if you or a household member:

- If anyone has a fever or had a fever within the last 24 hours
- If anyone has traveled outside of the United States within the last 14 days
- Or if anyone is experiencing flu like symptoms, a cough, sore throat, or shortness of breath

*If you need to pay an ordinance violation or parking ticket, you can pay online via www.pingreegrove.org website or there is a 24 hour drop box located inside the Police Department vestibule.