



QUICK REFERENCE-RATES

July 2023-June 2024 Rates

Single Family Refuse/Recycling Collection	\$22.69/Month
Senior Rate for Customers 65 yrs. +	\$15.22/Month
Back Door Collection	\$31.39/Month
Additional Toter Rental	\$2.29/Month
Yard Waste Toter Rental	\$5.00/Month
Bulk Material Collection in excess of 7 per year	\$5.51/Per item
White Goods Collection (24 Hour Notice Required)	No Charge

A circular logo with "90 YEARS OF TRADITION" in the center, "FAMILY-OWNED" on the left, and "EXCELLENCE" on the right.

Family Owned & Operated

17W609 14th Street
Oakbrook Terrace, IL 60181
630.261.0400

RECYCLING GUIDE

A green circle with the word "YES" in white.

ALL THESE TYPES OF RECYCLABLES CAN BE LOOSELY MIXED IN YOUR RECYCLING BIN

A blue recycling bin.

Cardboard

A stack of cardboard boxes.

Paper, magazines, newspaper, and boxes from cereal, crackers & frozen meals

A stack of paper, magazines, and newspaper.

Aluminum & Tin

A collection of aluminum and tin cans.

Gabletop Milk & Juice (Clean & Dry)
Juice Boxes (Clean & Dry)

A collection of milk and juice boxes.

Plastic Bottles & Jugs #1-#5 & #7 Clean & Dry

A collection of plastic bottles and jugs.

Glass Clean & Dry

A collection of glass bottles.

Fiber Materials

- Bond paper (white/colored)
- Computer paper
- Calculator tape
- Envelopes
- Junk mail
- Legal pad paper
- Letterhead
- Magazines
- Newspaper
- Cardboard

Co-mingled Materials Clean & Dry

- Aluminum cans
- Steel cans
- Plastic soup containers
- Bi-metal cans
- Plastic water/soda/juice bottles
- Liquid detergent bottles
- Microwave trays
- Milk jugs
- Plastics #1-5 & #7
- Glass
- Gable-Top Boxes–Milk & Juice

A red circle with the word "NO" in white.

PLACE ALL THESE NON-RECYCLABLES INTO A DESIGNATED GARBAGE CAN

A black garbage can.

Styrofoam & Polystyrene

A collection of styrofoam and polystyrene items.

Plastic Bags

A collection of plastic bags.

Paper Towels

A collection of paper towels.

Food Packaging & Snack Wrappers

A collection of food packaging and snack wrappers.

Coffee & K Cups

A collection of coffee and K cups.

Non-Recyclable Materials

- Food or beverage waste
- Candy & snack wrappers
- Non-paper packing material
- Plastic strapping
- Rubber bands
- Stickers or labels
- Plastic, latex or rubber gloves
- K-cups
- Plastic #6 (Polystyrene)
- Styrofoam
- Plastic grocery bags
- Paper coffee cups & lids
- Tissue products & napkins
- Shrink wrap & food packaging

The Flood Brothers logo, featuring a green recycling symbol with a white arrow and the text "Flood Brothers" in a stylized font.

DISPOSAL/RECYCLING SERVICES

17W609 14TH STREET
OAKBROOK TERRACE, IL 60181-3718
www.floodBros.disposal.com

Professional Waste Haulers

Personalized Service

Competitive Pricing

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DISPOSAL/RECYCLING SERVICES

RESIDENTIAL GUIDE FOR PINGREE GROVE

We believe in smarter waste solutions and we are here to prove it with:

COMMITMENT

With a proven track record of more than 90 years of experience, we can offer solutions to a wide variety of demanding environmental needs. But beyond our expertise, we're a family-owned business that believes in honest hard work, a fair price and courteous staff that's accessible.

SERVICE

At Flood Bros., our reputation is built upon our energetic responsiveness to customer needs and our reliable service. Our drivers are committed to safety and are trained for the best industry practice for residential to commercial collection and everything in between. Our customer care team is made up of proactive listeners ready to discuss your questions and concerns. We realize and appreciate budgets; our solution-finding experts will work with you to find the best fit for your collection needs.

PROFESSIONALISM

Thinking, strategizing and putting in the extra effort is not a lost art at Flood Bros. Our professional team of experts, including more than 25 Flood family members, work together to provide our vision of smarter waste solutions. Our drive to serve our customers grows stronger every day. We lead the industry in the latest technology, like our alternative fuel trucks and believe keeping Pingree Grove clean is a team effort.



REFUSE

Refuse must be properly containerized in the supplied 95-gallon toter or a tightly-sealed plastic bag or durable metal or plastic containers, but no larger than 32-gallons in size with handles suitable for lifting by one person. Containers cannot exceed a 50 lb. weight limit. There is NO TOLERANCE LIMIT as to the quantity of refuse you may place at the curb. If you wish to request additional Flood Bros. toters, please contact our office. There is a fee for additional toters.

RECYCLING

A green, 65-gallon, yellow lid recycling cart will be provided to each residence at no extra charge. Optional recycling toters are available in 65-gallon or 35-gallon capacity for a monthly fee. Recyclable materials are collected on your pickup day of service and must contain only acceptable recyclable items. Any recyclable toter that contains regular household waste will not be collected. Recyclable materials do not need to be separated. Please rinse all recyclable to remove food residue prior to pickup. See our recycling guide.

YARD WASTE

Yard Waste Collection begins the first week of April and ends the last week of November. Residents may place yard waste made up from grass clippings, bundled branches, brush and garden materials (such as plants, flowers, weeds, vines, back pieces, pine cones, etc.) in yard waste paper bags or 32-gallon cans and cannot weigh more than 50 lbs. Resident may rent a 95-gallon yard waste toter for \$5.00 per month from April 1 through November 30 Contact Flood Bros. customer service department.

BRANCHES/BRUSH COLLECTION

Branches need to be bundled with pieces no longer than four feet and not bundled larger than two feet in diameter. Bushes cannot weigh more than 50 lbs. and cannot be longer than four feet or wider than two feet in diameter.

BULK ITEMS

Bulk items are collected on your regularly scheduled collection day. Bulk items are items that are too large to fit in a 32-gallon container or bag. Flood Bros. will collect up to seven bulk items each calendar year at no charge. Additional bulk items are at an extra charge for the remaining calendar year. The following items are considered bulk items: mattresses, box springs, tables, chairs, bookcases, microwaves and other furniture. Please contact our customer service department to schedule a bulk item collection.

CHRISTMAS TREE COLLECTION

Flood Bros. will provide a special free collection for Christmas trees during the month of January.

WHITE GOODS

White goods are collected by a separate truck. The following items are considered white goods: refrigerators, stoves, washers, dishwashers, freezers, dryers, hot water tanks, air conditioners and furnaces. Please contact our customer service department to schedule a white good item collection. White good items will be collected on your pickup day. Any white good item to be collected must be placed at the curb by 6 a.m. the day of your pickup and scheduled for pickup 24 hours prior.

CONSTRUCTION DEBRIS

Up to seven containers will be picked up per collection FREE of charge. Additional containers will be charged per cubic yard. The following items are considered construction debris material: drywall, rocks, carpet, doors, paneling, concrete, lumber, cabinets and fixtures. All items must be placed in bags, boxes and maximum 32-gallon containers, which cannot exceed the 50 lb. weight limit. Carpet rolls must be no longer than four feet in length and two feet in diameter.

HOUSEHOLD HAZARDOUS WASTE

Flood Bros. would inform residents to reach out to our office when a possible hazardous waste material may need to be disposed of (i.e. paint, pesticides, poison, cleaning solvents, oil, gasoline and other automotive fluids). We will work with the resident to find the best solution for disposal with the assistance of McHenry County Recycling programs.

OFFICE HOURS

7:30am -5:30pm

Monday – Friday

8:00am-12:00pm

Saturdays

Our offices are closed on the holidays listed in the Holiday Schedule.

COLLECTION DAYS

All materials (refuse, recycling and yard waste) will be collected on the same day, once a week on Friday.

The Collection will be delayed one day if one of the listed holidays below falls during the week.

HOLIDAY SCHEDULE

If Holiday falls on a weekday or Sunday, (if holiday falls on Sunday, the holiday will be observed on the following Monday) and your regularly scheduled pickup is on or after the holiday, your pickup will be delayed by one day.

The following is a list of observed holidays:

New Year's Day	Memorial Day	Independence Day
Labor Day	Thanksgiving Day	Christmas Day

BILLING

Residents will receive an invoice in advance of service on a quarterly basis.

ONLINE PAPERLESS BILL PAYMENT

Our online payment program is a convenient, paperless option for customers to pay their bill. Visit **www.floodBros.disposal.com** to set up your User ID and Password. Enter your original access code found on your invoice to finish registering and begin making online payments. Our site permits payment from a checking account or a credit card. The online bill payment program also allows you to view past payments made through the system, your current account balance and payment due date.

ELECTRONICS RECYCLING

Flood Bros. will provide collection services for electronic recyclables with an additional charge. Residents are asked to call our office 24 hours prior to collection to schedule pick up of no more than six (6) items per pick up.

Acceptable items for curbside E-Waste collection:

- | | |
|---------------------|-----------------------|
| • Batteries | • MP3 players |
| • Cable receivers | • Laptop computers |
| • Computer mice | • Notebook computers |
| • Computer monitors | • Printers |
| • Desktop computers | • Recorders |
| • Digital cable box | • Satellite receivers |
| • DVD players | • Scanners |
| • DVRs | • Small-scale servers |
| • Fax machines | • Televisions |
| • Keyboards | • Video Consoles |

The U.S Environment Protection Agency states electronic waste is now the fastest growing segment of our nation's waste. Electronic waste, from computers to TVs, contain toxic materials such as lead, chromium, cadmium, mercury, beryllium, nickel, zinc, and other potentially harmful chemicals. The EPA warns when electronics that contain these materials are not recycled or are not disposed of properly; the hazardous chemicals can contaminate the ground water and present additional environmental concerns.

State Ban

The State of Illinois electronic waste landfill ban is now a state law. Under this state law, electronic waste cannot be collected with household refuse/waste.